



LUCKY 21 CASINO, LLC

Experienced Dealer

Position Summary:

Perform dealing services at assigned gaming table in accordance with established policies and procedures.

Duties and Responsibilities:

- Adhere to guest service requirement listed above.
- Adhere to, interpret, support, and explain established company policies and procedures as well as applicable local, state, federal and other regulatory procedures.
- This is a uniformed position, which requires the team member be in compliance with uniformed appearance standards while on duty
- Respond to reasonable guest requests or place guest in contact with appropriate person for assistance
- Provide prompt, courteous and accurate service
- Deals a combination of Blackjack, Spanish 21, Baccarat, Pai Gow, and other games
- Maintain continuous security of assigned game at all times
- Exchange guest's currency for gaming cheques
- Assists the guests in playing and ensure adherence to established rules, policies and procedures
- Must be able to work flexible hours including evenings, weekends, and holidays.
- Guidance and/or training following the initial training sessions are an on-going process under the direction of all casino supervisors
- Decision-making is limited to the policies and procedures of assigned game

Required Knowledge and Skills:

- Excellent verbal communication required with sound knowledge of assigned game(s)
- Ability to share or divide attention among several ongoing activities, projects or assignments
- Current WA State gaming license.
- Strong guest service skills
- Ability to work effectively with independence and as part of a team
- Ability to follow all policies and procedures including but not limited to attendance, appearance, safety, and security policies

Required Education and Work Experience:

- High school diploma or certificate from Educational Institute preferred
- Experience dealing table games