

Lucky 21 Job Description

Job Title: Security Officer

Job Summary: Protects company assets, ensures safety of customers and employees while following all Internal Controls for the Security Department.

License Required: Washington State Gambling License – Class B

Reports To: Security Manager and/or Security Supervisor

Extent of Job Authority: Observe and report all activities, incidents, or safety hazards to uphold the integrity of the casino. Under the guidance of the Security Manager, you should respond to emergency situations as they arise.

Minimum Education Required: High school diploma or GED equivalent required.

Physical Requirements: Must be physically sound enough to lift, carry, push, or pull at least seventy-five pounds (75 lb). Must be able to sit, stand, walk, bend, twist, and reach, etc. for extended lengths of time.

Specific Skills/Knowledge/Experience Required: Must be able to learn and follow detailed security manual procedures. Must have excellent communication and customer relations skills. Physically able to perform security officer duties. Manual and finger dexterity for operation of personal computer and basic report-writing skills. Valid Drivers License required for operating company vehicles.

Specific Duties Performed:

1. Observes and reports incidents, procedure violations, criminal activities, or hazardous conditions as they arise.
2. Performs credits/fills for gaming, escorts, public relations, and guest assistance as needed.
3. Ensure compliance with state, federal, and gaming laws, as well as, internal policies.
4. Responds to first aid emergency situations by notifying appropriate authorities.
5. Creates a safe, friendly environment for patrons and employees while keeping a positive attitude.
6. Safeguards property assets.
7. Use superior communication skills with customers, employees, and outside agencies.
8. Assists various departments in a team setting.
9. Responsible for verifying the identification of patrons prior to providing services.
10. Performs other job related duties as assigned.